

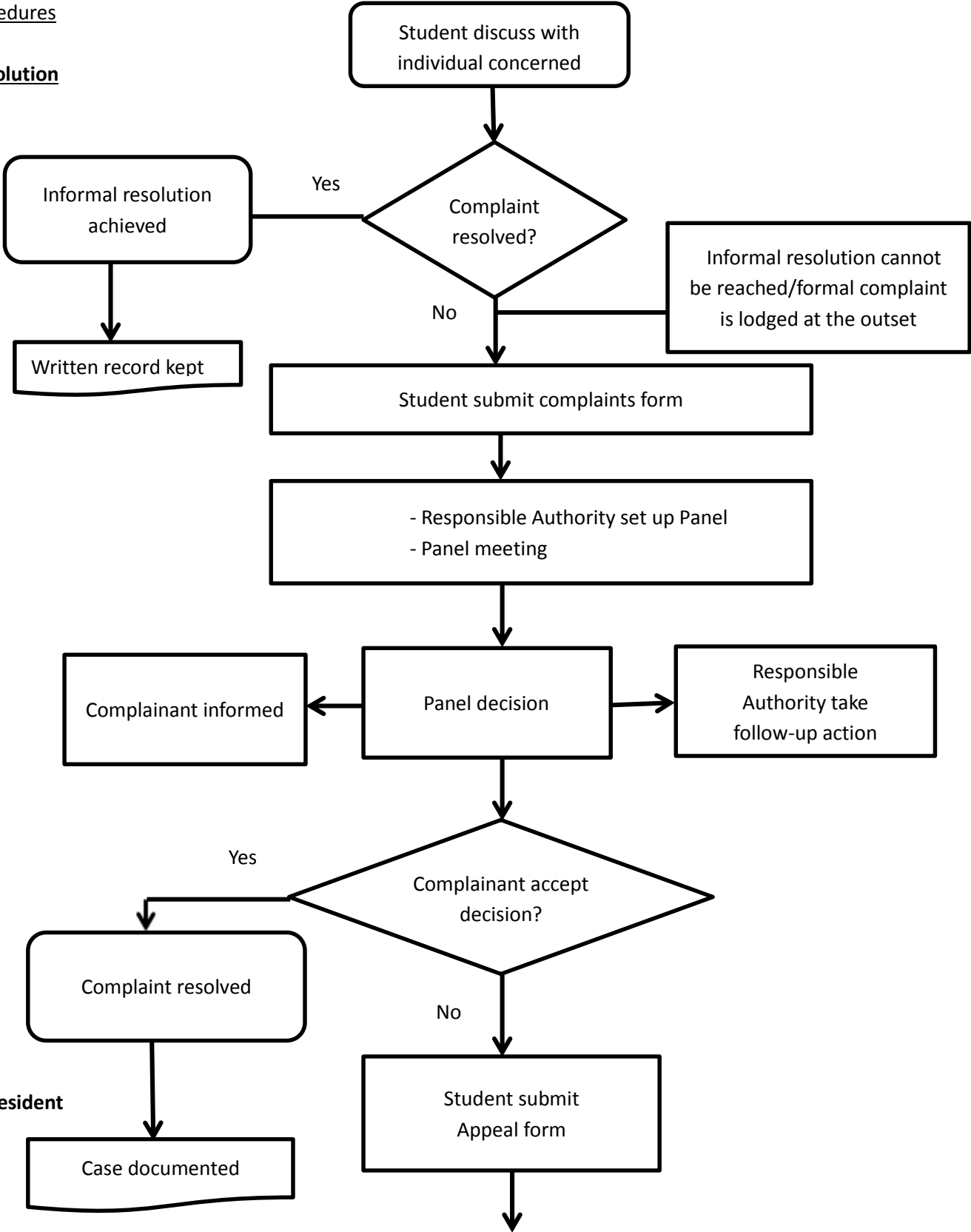
Procedures for dealing with Student Complaints

Stage of Procedures

Informal Resolution

Stage 1
Formal
Complaint

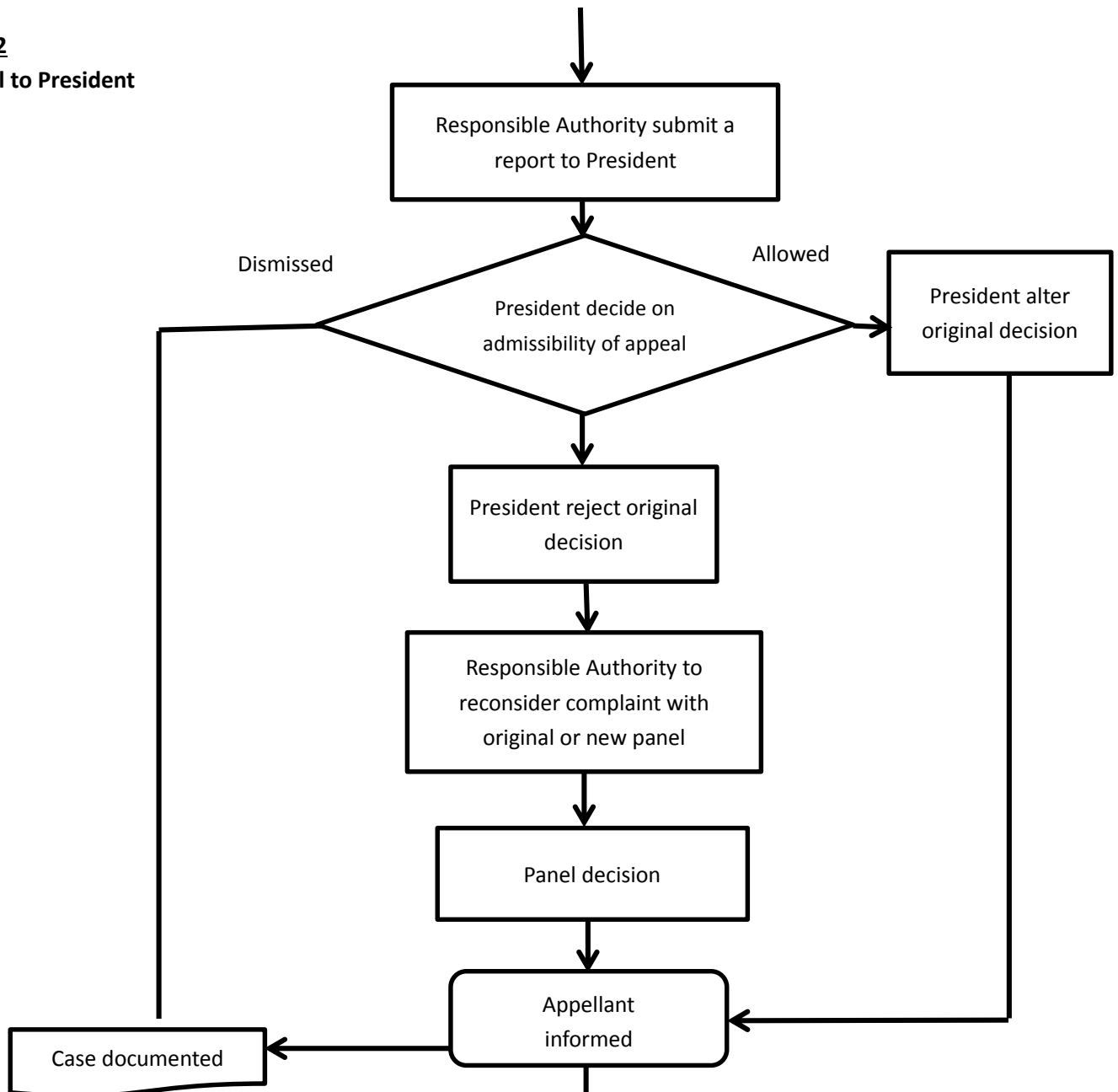
Stage 2
Appeal to President



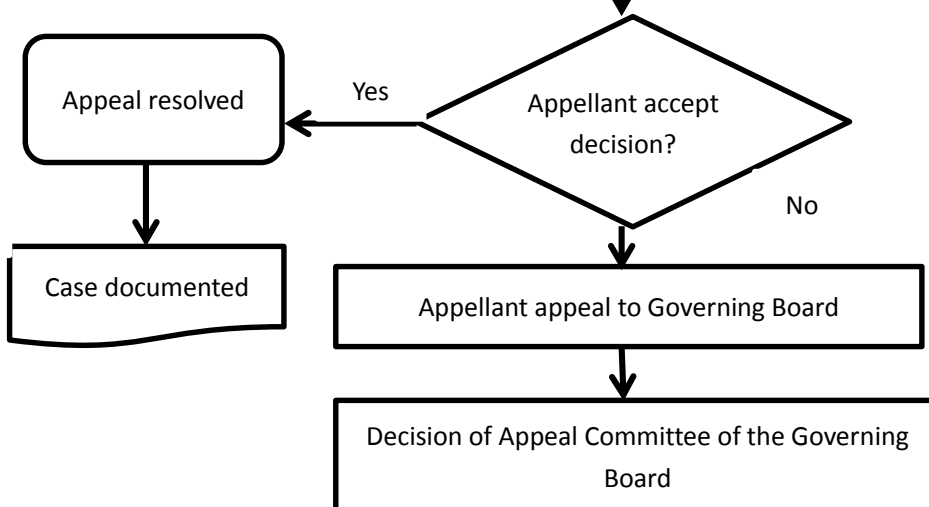
To be continued...

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Stage 2
Appeal to President



Stage 3
Appeal to Governing Board



Notes:

- As far as these procedures on student complaint are concerned, there shall be no further appeals beyond the Governing Board.
- The flow chart is only a summarized description of the procedures. Please refer to the full text of the procedures for details.